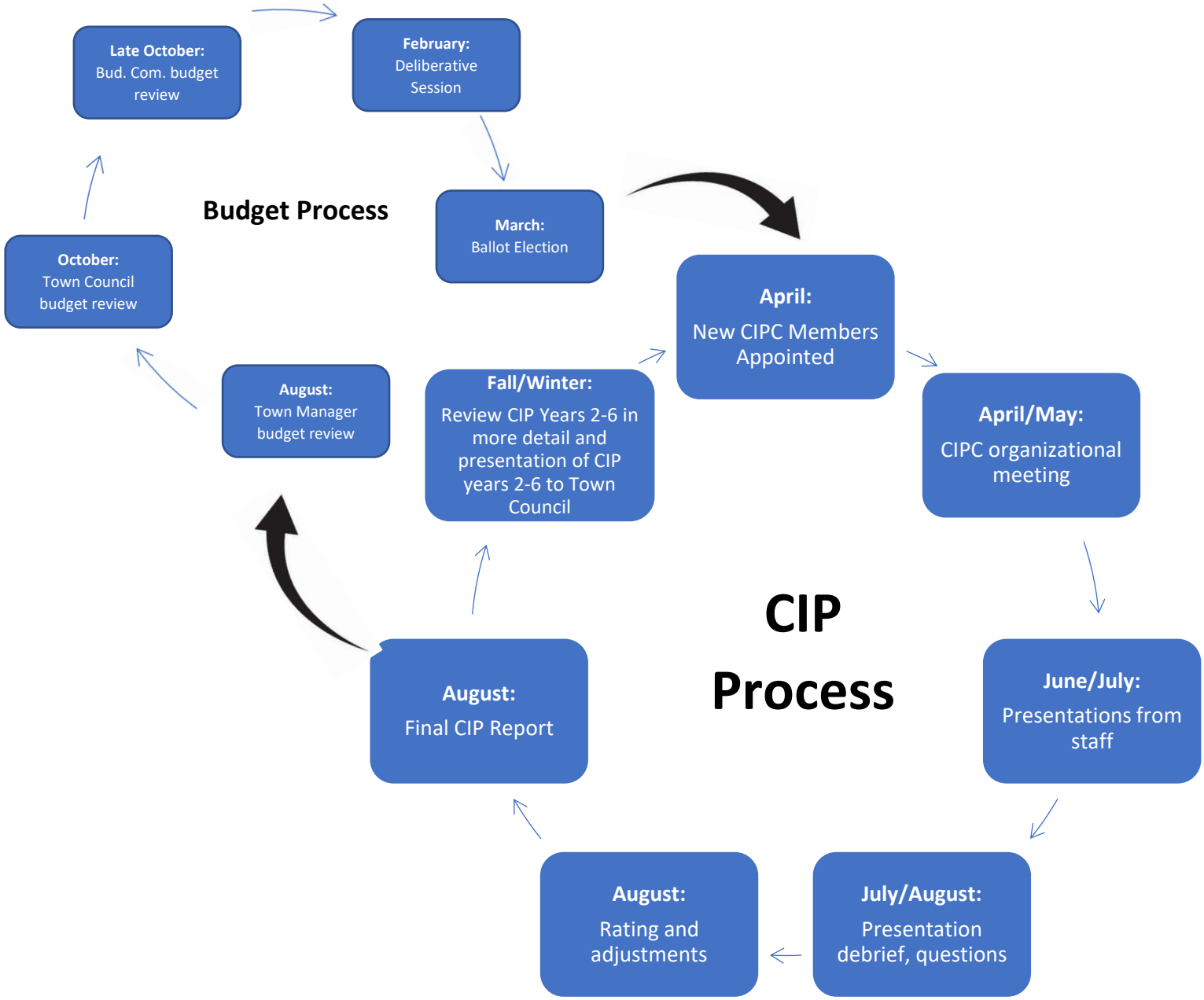Appendix A: CIP Process Cycle