

Request for Proposals
Telecommunication Services Carrier
Town of Salem NH

Addendum No.1

Clarification: The goals of this RFQ is not to change or enhanced premise physical telecommunication equipment even though that is part of the long-term goal of the town. The purpose of this RFQ is to have a telecom vendor that will maintain and service the town talk paths. In simple terms the town is looking for “one sole vendor “when there is a talk path issue. The town really wants to have a vendor that is part of the team.

There is not currently a budget to upgrade the premise-based telephony equipment at the town buildings.

1. Is the PRI that you have a full PRI? It does not show up in the table but is mentioned on in the paragraph above.
 - a. How many DID numbers do you have?
Waiting for the list of DID from BCN
 - b. Is the PRI the technology that you are staying with or is SIP trunking an option
SIP trunks are not currently an option for this RFQ
2. In the Town Hall You list a point to point T1 1.5M
 - a. Where does that go to and from?
Currently the PtP T1 goes from Town Hall to Water.
 - b. What is the application that it is used for voice and or Data?
This is used as connect the Mitel Switch in town hall to the Avaya Switch in Water
3. The 11 measured Business Lines. Are the voice, fax, alarm, or modem lines?
These circuits are used for all of the possible uses. As part of the new vendor being chosen the task will be to document exacting where these circuits are physically and also what is its technical details.
4. The 9 RTNA business lines. Can you describe what these lines are used for?
These circuits are used for all of the possible uses. As part of the new vendor being chosen the task will be to document exacting where these circuits are physically and also what is its technical details.
5. 3 FDDA business lines. Can you describe what those lines are used for?
These circuits are used for multiple purposes. As part of the new vendor being chosen the task will be to document exacting where these circuits are physically and also what is its technical details.
6. 1 BANA Business line. Can you let me know what that is used for?
This circuit is used for multiple purposes. As part of the new vendor being chosen the task will be to document exacting where this circuit is physically and also what is its technical details.
7. 1TCNA Business line. Can you let me know what this used for?
This circuit is used for multiple purposes. As part of the new vendor being chosen the task will be to document exacting where this circuit is physically and also what is its technical details.
8. Do you have fiber for internet access in this building? If not, what is your internet access? As voice and data services are meshing together more and more in today's market
There are internet circuits into specific buildings on the town campus. As stated above voice over internet is not part of this bid process.

9. In the FD there a total of 13 business lines. Can you let me know what those are for? Voice, fax, alarm, etc.? These circuit are used for all of the possible uses. As part of the new vendor being chosen the task will be to document exacting where these circuits are physically and also what is its technical details.
10. In the FD there is a Private Line Channel. Can you let me know where it goes as well its' purpose? This circuit is used for multiple purposes. As part of the new vendor being chosen the task will be to document exacting where this circuit is physically and also what is its technical details.
11. In the PD Can you let me know what the 13 lines are used for? Voice, fax alarm? These circuits are used for all of the possible uses. As part of the new vendor being chosen the task will be to document exacting where these circuits are physically and also what is its technical details.
12. In the PD, what is the mobile channel for and where does that go to? That is used for MDT communications.
13. On the second page of the listed services there is 1 Data Channel listed. Can you please identify where that is and what it is used for? That is part of the Police Department circuit list. Part of the radio communications.
14. Is the intent to just replace these services. For example the T1 pt. to pt. is a services that is not really used that much anymore. The Internet Circuit at Town Hall is Comcast and the Internet Circuit at Police is Fair Point. These Circuits are not moving vendors.
15. Is it possible to see the billings that you get? This request has been submitted to the vendors that are currently in place. The information may not be provided in time for repose time for the RFQ.
16. The RFP opening date has been moved to **April 26, 2018 @ 11:00am** to allow more time for vendors to submit proposals.
17. Please acknowledge received addendum in the proposal.