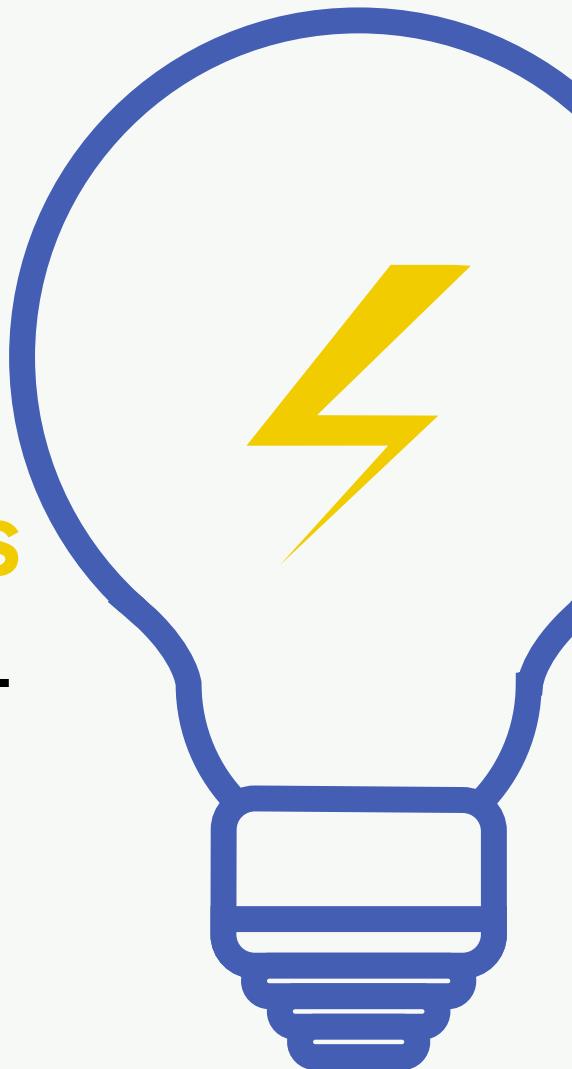


Town of Salem NH

2025 Town Meeting Warrant Article #14 FAQs

**Salem Community
Choice Electric
Aggregation Plan**



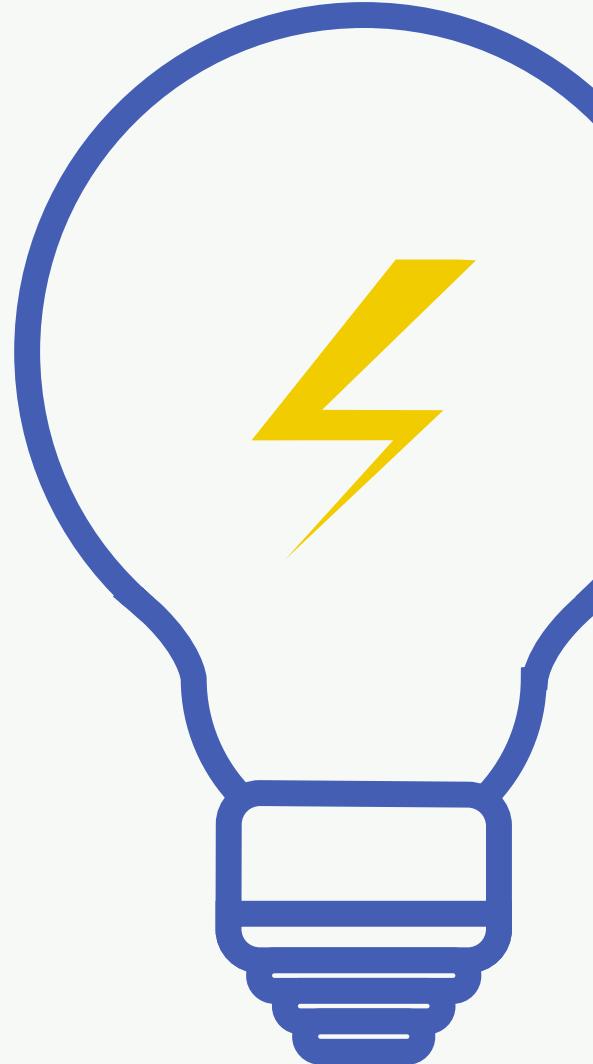
2025 Town Meeting

Warrant Article #14 FAQs

What is Community Choice Aggregation?

Community Choice Aggregation (CCA) allows towns to combine the purchasing power of its residents and businesses to provide them with an alternative electric supply option.

CCA has been proven to be a valuable replacement for the utility default service option (Liberty Utilities for Salem NH) by delivering choice and price stability.

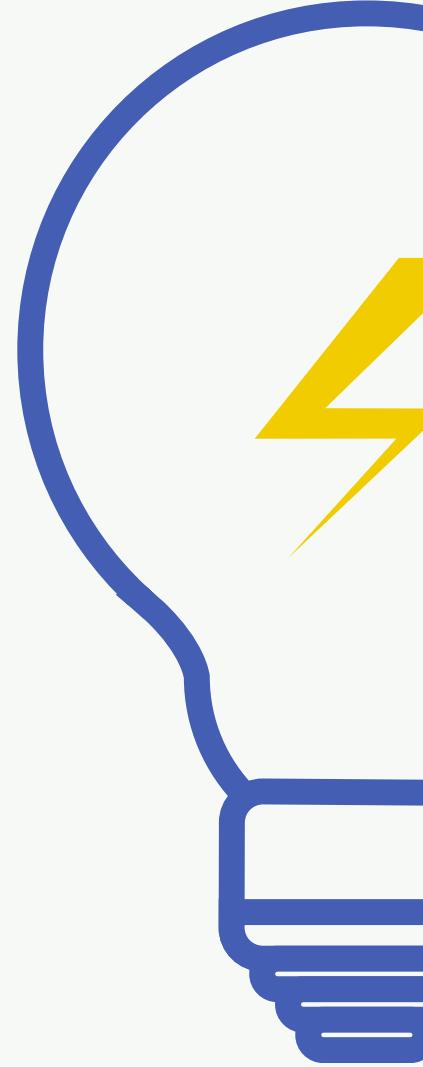


2025 Town Meeting

Warrant Article #14 FAQs

What is the benefit for Salem residents of a CCA program?

Compared to a utility default service, such as Liberty Utilities, a CCA program can purchase electricity at strategic times, seeking to lock-in contracts at low points in the market. By comparison, the utilities follow a routine schedule, purchasing default service supply every six months regardless of market conditions. Local decision making and control is a valuable attribute of Salem's Program. Salem will be able to set its own energy-related goals based on priorities and preferences of its residents.



2025 Town Meeting

Warrant Article #14 FAQs

What is the background of the Salem CCA program?

Throughout 2024, the Salem Town Council and staff researched community choice aggregation programs enabled through RSA 53-E. In September 2024, the Town Council unanimously chose Freedom Energy and Colonial Power Group to be the Town's consultants in the development of a CCA program. The consultants and an Energy Committee developed the draft Electric Aggregation Plan. Two public hearings were held and the Town Council unanimously approved the Plan to be put on the 2025 Town Warrant as Article #14.



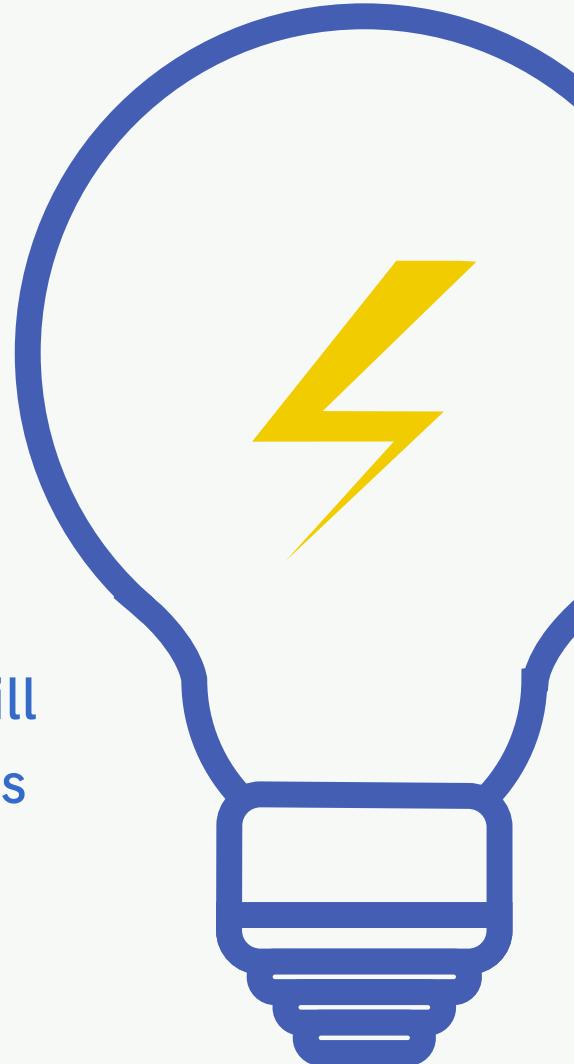
2025 Town Meeting

Warrant Article #14 FAQs

How will Salem's CCA program work?

Salem's CCA program will enter into electricity supply contracts for consumers currently receiving default service from Liberty Utilities.

Under Salem's CCA program, Liberty Utilities will continue to deliver the electricity, maintain poles and wires, read electric meters, and issue monthly bills. The CCA program will only affect the electricity supply charge on your utility bill.



2025 Town Meeting

Warrant Article #14 FAQs

Can I opt-out of the program? And what does it cost?

Customers on the utility default service (Liberty Utilities) will automatically be enrolled in the new CCA program, but customers may freely opt-out at any time without penalty or fee. Any Salem resident will also be able to opt back in at any time with no entry fee. Customers under contract with a third-party supplier will not be impacted by the program. The program is entirely self-funded with no costs imposed on the town or on non-participating customers. Participation in the program is entirely optional.



2025 Town Meeting

Warrant Article #14 FAQs

Does anything change with Liberty Utilities or my billing?

Liberty Utilities will continue to distribute electricity, maintain poles and wires, read meters, and issue monthly bills. You would still contact Liberty if you have any problems with your electricity distribution, power outages, or other problems. If you are in the CCA program, you will still pay your electric bill to Liberty. On your bill, only the electricity supply charge line would be affected and would reflect the CCA program pricing.

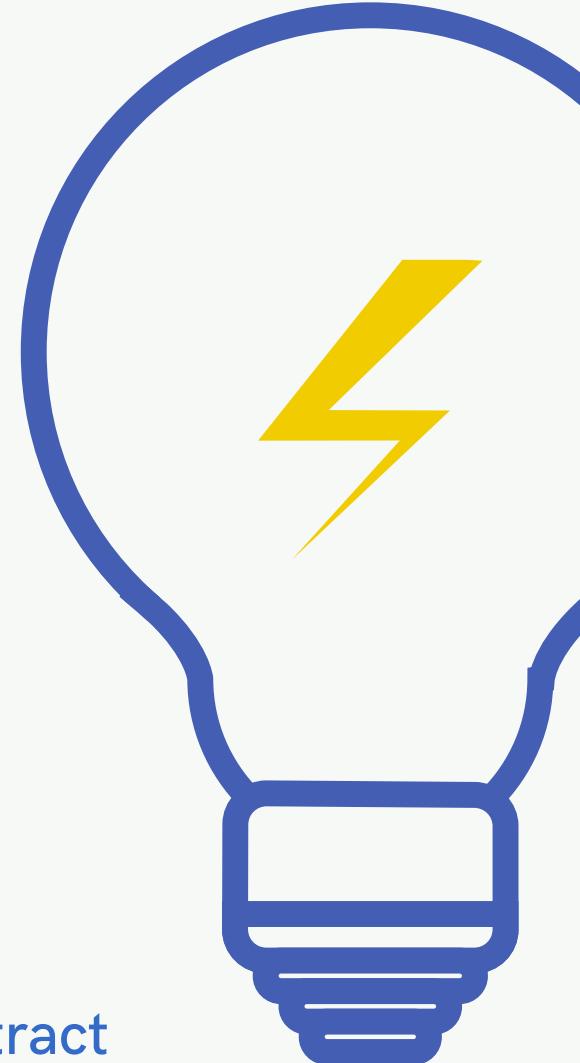


2025 Town Meeting

Warrant Article #14 FAQs

If I have a solar, group net metering, or other contract with Liberty or other third-party electric supplier, am I automatically enrolled?

No, consumers under contract with third-party suppliers, such as one related to solar panels or group net metering, will not be automatically enrolled in the program. Consumers under contract may opt in after their individual contract ends.

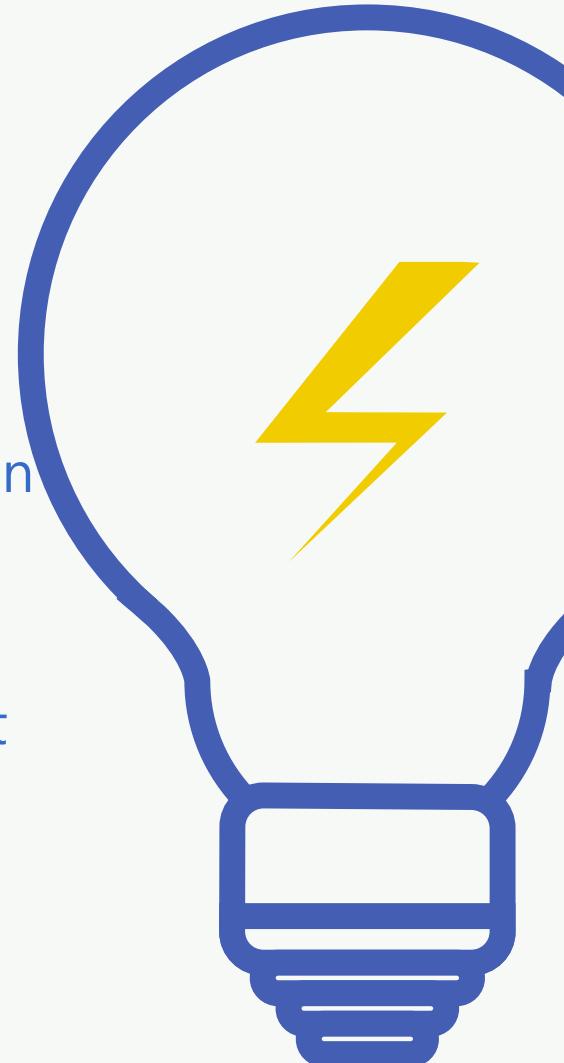


2025 Town Meeting

Warrant Article #14 FAQs

If Warrant Article #14 passes, what happens next?

If Warrant Article #14 passes, a program will not immediately be launched. The Electric Aggregation Plan would be sent to the NH Public Utilities Commission (PUC) for review and approval. After the PUC approves the plan, the Town's consultant would begin the process of finding a competitive electric supplier. Once a contract is finalized, the notification and public outreach process would begin prior to program launch.



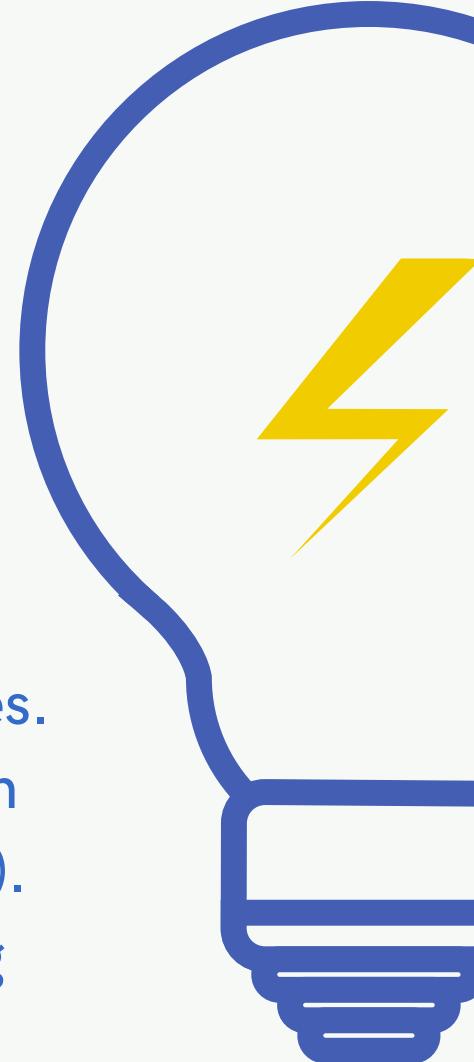
2025 Town Meeting

Warrant Article #14 FAQs

How will I be notified prior to program launch?

About a month before launch, an 'Opt-Out Notice' will be mailed to all Salem residents and businesses then receiving default energy service from Liberty.

The notice will describe program offerings and provide price comparisons to Liberty default services. It will explain how customers can opt-out and obtain additional information (phone and program website). The Town will conduct a public information meeting within 15 days of the notice.



2025 Town Meeting

Warrant Article #14 FAQs

**Where can I find the full draft
Electric Aggregation Plan and
further information?**

The full draft Electric Aggregation Plan and background information, presentations, and videos related to the development of the Plan are available on the Town website at the following link:
<https://salemnh.gov/energycommittee>

