



TOWN OF SALEM, NEW HAMPSHIRE

33 GEREMONTY DRIVE, SALEM, NH 03079
(603) 890-2120 • FAX: (603) 890-2220

OFFICE OF THE TOWN MANAGER

*Joseph R. Devine, Town Manager
Colleen P. Mailloux, Assistant Town Manager*

November 7, 2025

Necca Marie Lumada
[REDACTED]

VIA EMAIL: [REDACTED]

Dear Necca,

The Town of Salem is in receipt of your request for documents under NH RSA 91-A, which we received on October 29, 2025.

As you know, in accordance with NH RSA 91-A:4, IV(b-1-3), the Town of Salem shall, within five business days, “make such record available, deny the request (to include a brief explanation of how the exemption applies to the record withheld), or provide a written statement of the time reasonably necessary to determine whether the request shall be granted or denied and the reason for the delay.” Please consider this letter as fulfillment of your request.

In your request, you specifically requested the following:

Hello, I am submitting a public records request under the applicable state public records law. I am requesting the most recent 90-days records of code enforcement and property violations maintained by your office. This includes, but is not limited to:

- *Unsafe or uninhabitable structures • Overgrown lots or yard debris*
- *Abandoned or neglected properties • Illegal dumping or trash accumulation*
- *Building or zoning code violations*

If available, please provide the records in an electronic format (Excel or CSV preferred).

If there are any costs or clarifications needed to process this request, please let me know before proceeding. Thank you for your time and assistance.

*Best regards,
CodeWatchers.org - Civic Data Division*
[REDACTED]

Enclosed are all documents and email files relating to your request. This should satisfy your request with the Town of Salem. If you have any questions, please don't hesitate to contact me at 603-685-6421.

Sincerely,



Ciara Salazar

Assistant to the Town Manager's Office / Communications Coordinator

Town of Salem, NH
Code Enforcement Spreadsheet - October 30, 2025

Violation #	Date Rec'd	Zone	Map/Lot	Address	Owner Name	Complaint	Action
N/A	2025-10-30	CIC		Garabedian Rd	Town ROW cul-de-sac	Remove dumpsters	phone call
N/A	2025-10-29	CIC	108/7898	Vet Mem Pkwy - 16	Big Lots Store	Conc Wheel Stop Maintenance	courtesy ltr
2025-53	2025-10-20	RES	56/12259	Shady Ln - 6	Giangregorio	Box truck for storage	letter sent
2025-52	2025-10-20	RES	84/1784	Bridge St - 22	McGuire	Chix / Rooster	letter sent
2025-51	2025-10-08	CIC	99/12507	S Broadway - 60	Salem Ford	Unloading	letter sent
2025-50	2025-10-06	RES	92/11222	Elmwood Ave - 32	Keskula	Con Ease Encroachment	letter sent
N/A	2025-10-06	RUR	9/11731	Hawk Dr - 14	Nolan	Shed	ok for RUR
2025-49	2025-10-02	RES	92/11223	Elmwood Ave - 34	Davenport	Con Ease Encroachment	letter sent
2025-48	2025-10-02	RES	92/11216	Adam Cr - 5	Chase	Con Ease Encroachment	letter sent
2025-47	2025-10-02	RES	92/11221	Elmwood Ave - 30	Iannulto	Con Ease Encroachment	letter sent
2025-46	2025-10-01	CIB	45/3531	N Broadway - 370	SFEIR Realty	Signs	letter sent
2025-45	2025-09-29	CIC	99/11941	S Broadway - 53	Apostolicos	Vehicles	letter sent
2025-44	2025-09-22	RES	84/1685	Sherwood Cir - 5	Bums	ADU	In-Law ok
2025-43	2025-09-22	RES	92/1773	Marsh Ave - 26	Mollica	Wetlands Buffer	letter sent
2025-42	2025-09-22	RES	67/2088	N Main St - 22	Castaneda	Bonus Room	letter sent
N/A	2025-09-22	RUR	114/8841	Lowell Rd - 89	Devito	Noise	phone call
2025-41	2025-09-17	RUR	Jun-33	Haverhill Rd - 128	Jones	Vehicles	letter sent
2025-40	2025-09-17	RES	92/1776	Marsh Ave - 20	Faticanti	Wetlands Buffer	letter sent
2025-39	2025-09-17	RES	92/1774	Marsh Ave - 24	Gacevic	Wetlands Buffer	letter sent
SELT	2025-09-15	RUR	47/2541	Hummingbird Ln - 20	Turak	Mowing?	letter sent
2025-38	2025-09-15	CIC	136/369	S Broadway - 357	Hannoush	Site Plan	letter sent
2025-37	2025-09-08	RES	58/1946	N Main St - 62	Wilder	Deck/Pool constr	letter sent
2025-36*	2025-09-23	CIC	89/1147	Main St - 61-67	Faro	Vehicles on lot(s)	letter sent
2025-36	2025-09-03	RES	107/4154	Pleasant St - 94	Stuart	Vehicles/Junk Yard	letter sent
2025-35	2025-09-08	RES	84/1626	School St - 8	M20 Real Estate	3 Family Ads	letter sent
2025-34	2025-09-08	RUR	131/8689	Lancaster Crossing - 42	Dana	Storage w/o variance	letter sent
2025-33	2025-08-19	RUR	69/7121	Liberty St - 20	Couture	Commercial Signs/Vehicles	letter sent
2025-32	2025-08-21	RUR	26/2373	E Broadway - 1	Schultz	Rooster	letter sent
N/A	2025-08-18	CIC	118/720	S Broadway -215	Target site plan	Lack of ADA access	phone call
N/A	2025-08-18	RES	129/9252	Lawrence - 190	Town of Salem	Pickleball Noise	Posted hours
N/A	2025-08-20	REC	28/5698	Aurora St	Russo	Tree Removal	fwd to NHDES
2025-31	2025-08-18	RUR	76/12068	Hitching Post - 4	Costa	Rooster	letter sent
2025-30	2025-08-13	RES	127/8893	Chatham Cir -	O'Donnell	2 ADUs	letter sent
2025-29	2025-08-06	RES	72/3251	Dyer Ave - 17	Paradis	Generator Noise	letter sent
2025-28	2025-08-01	RUR	39/6557	Zion Hill Rd - 70	Seaverns	Wetland Filling	fwd to NHDES
2025-27	2025-08-04	RUR	12/10666	Haverhill Rd - 64	Grzasko	Commercial / Fire Burn	letter sent



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050**

July 15, 2025

Faith Wisnewski
[REDACTED]

Subject: [REDACTED] **Salem, NH**

Dear Property Owner:

Due to complaints, I conducted an inspection of [REDACTED]. This inspection was conducted on July 2, 2025 at 3:45 PM and I spoke with the residents at the door. This inspection was conducted in accordance with the Town of Salem Housing Code, Chapter 288 and the following issues were noted:

- **The end of the home has been damaged and is open to the weather.**
- **A tarp had been placed over this area but it has deteriorated and fallen off and is no longer protecting the home against entry from rain and insects.**

I was notified that the tarp would be replaced within a few days and the damaged area would be repaired over the course of the summer.

Section 288-6 of the Salem Housing Standards Ordinance states:

No person shall occupy as owner-occupant or shall let to another for occupancy any dwelling, rooming house, dwelling unit or rooming unit which does not comply with the following minimum standards for safe and sanitary maintenance:

A. Foundations, exterior walls and roofs. Every foundation, exterior wall and exterior roof shall be substantially weathertight, watertight and rodent-proof, shall be kept in sound condition and good repair and shall be safe to use and capable of supporting the load which normal use may cause to be placed thereon.

As the owner, it is your responsibility to take corrective action to resolve this issue and provide safe and sanitary housing conditions for all tenants of this dwelling.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

Brian A. Lockard
Health Officer

8/1/25 - 2:50 PM

- New Tarp Installed
on Roof.

Damaged area of home exposed to the weather.





TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050

TO: File
FROM: Brian A. Lockard, Health Officer
DATE: July 29, 2025
RE: [REDACTED]

On this date, I conducted an inspection of this unlicensed business while accompanied by the Police (Sgt. Mike Bernard, Officers Baril & Genest). I met with the co-owner, May (Song Yan Wang) and notified her that providing massage services without being properly licensed is illegal in Salem, NH. I issued an Order to Cease and Desist and she was notified to discontinue the business of offering massage or any service involving the touching of customers.

I photographed the documents displayed on the wall:

- A cosmetology license for Mengdi Xia, who was not present at this business at this time.
- A certificate for the Sunshine W LLC issued by the NH Department of State.

In addition to massage therapy being offered at this location, Song Yan Wang indicated that she offers cosmetology services to the customers even though she is not licensed for this type of practice.

I explained to the co-owner that any type of service that involves the touching and rubbing of customers fall under the definition of massage therapy according to our local ordinance.

I notified the co-owner that these types of services must cease immediately. I also notified the condominium owner, Gabe, [REDACTED] by telephone of this issue. He indicated that he would begin eviction proceedings.

I re-inspected 8 Stiles Road, Suite 104B on August 21, 2025 at 3:00 PM while accompanied by the property owner, Gabe. May was in the unit and it was still completely furnished. She indicated that she is not operating a business but seeking to obtain a state license for cosmetology. She was notified verbally that she is not allowed to perform massage or cosmetology services since she is unlicensed. Gabe indicated that he has a real estate broker seeking new tenants and that May will not be allowed to stay in this location and hopes to have a new tenant by September.



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079**

Type of Complaint

Food	<input type="checkbox"/>
Trash	<input type="checkbox"/>
Housing	<input type="checkbox"/>
Septic	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/>

DATE 8/1/25 TIME 11:46 AM

COMPLAINANT A. Robillard PHONE [REDACTED]

ADDRESS [REDACTED]

DESCRIPTION OF COMPLAINT Employee living in tent
in lot Dumpster Connec at Taco Bell.

OWNER Taco Bell ADDRESS [REDACTED]

ACTION TAKEN I investigated this complaint on 8/1/25
I noted a that, B.I.Cs and other items stored
in the Dumpster Connec. I spoke to the
Managers of Taco Bell - in Lancaster, New Hampshire
that OCCASIONALLY. I spoke to Victim who is
currently homeless. I provided him info.

8/7/25, on our Human Services Dept.

9/10/25, 10/22/25 - met w/ victim to provide/ discuss assistance options
* 10/27/25 - notified to RPPS of Charter Foods
of their situation. [REDACTED]

INSPECTOR Reed DATE 8/1/25 TIME 2:50 PM



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050**

August 4, 2025

Elm Grove Companies
Attn: Ja'Tara Kitchen, Property Manager
[REDACTED]

Subject: [REDACTED]

Dear Ms. Kitchen:

Due to a complaint, I conducted an inspection of [REDACTED]. This inspection was conducted on August 4, 2025 at 10:00 AM while accompanied by the tenants, Mr. & Mrs. Goodhue. This inspection was conducted in accordance with the Town of Salem Housing Code, Chapter 288, and NH RSA 48-A:14. The tenants were concerned with the air quality of the apartment and the lack of air conditioning.

The following was noted:

- A large air conditioner is located in the bedroom.
- Linda Goodhue indicated that an air conditioner in the living room was removed by her.
- A hole is located in the ceiling around a pipe in the utility room.
- The tenants have covered the ceiling vents with cardboard.

It is recommended that an additional air conditioner and/or a dehumidifier be added to the apartment to reduce humidity and improve air quality. The vents must be accessible during the cold weather months to allow the heating system to work properly. The hole in the utility room ceiling should be sealed.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "BRIAN A. LOCKARD".

Brian A. Lockard
Health Officer

cc: Mr. & Mrs. Goodhue, 14 Braemoor Woods Road, Unit A2, Salem, NH 03079
[REDACTED]

Covered vent at [REDACTED]
August 4, 2025





**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079**

Type of Complaint

Food	<input type="checkbox"/>
Trash	<input type="checkbox"/>
Housing	<input type="checkbox"/>
Septic	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/>

DATE 8/5/25

TIME 5:07 P

COMPLAINANT Victoria Olechowsk PHONE [REDACTED]

ADDRESS -

DESCRIPTION OF COMPLAINT ODOR, SEWAGE BACKUP AT
MICHAEL'S, S. Broadwa

OWNER MICHAEL'S ART & CRAFTS ADDRESS [REDACTED]

ACTION TAKEN I met w/ the manager, John for
to investigate this issue. A Clogged
toilet caused a back-up into the sewer
area. A company was hired to clear the
blockage & clear the area.

No issue at this time.

INSPECTOR 7B-1st

DATE 8/7/25

TIME 11:45 AM

Lockard, Brian

From: Lockard, Brian
Sent: Tuesday, August 19, 2025 4:15 PM
To: Smith, Colleen
Cc: Davis, Erica; Landis, Ellen
Subject: RE: El - Quesito El Establo-Turner Dairy in Salem
Attachments: Quesito El Establo-August-19-2025-5.jpg; Quesito El Establo-August-19-2025-4.jpg; Quesito El Establo-August-19-2025-3.jpg; Quesito El Establo-August-19-2025-2.jpg; Quesito El Establo-August-19-2025-1.jpg

Hello Colleen,

I will contact her and work on getting approved for the sharing agreement.

I visited the site today and the owner indicated that the FDA may be coming back this week. Have you heard anything?

The cooler is empty, the cheese manufacturer is not there, and the owner is not allowing him to re-enter at this point.

I have attached some photos.

Brian

*Brian A. Lockard
Health Officer
Town of Salem, NH
603-890-2050*

From: Smith, Colleen <Colleen.Smith@dhhs.nh.gov>
Sent: Tuesday, August 19, 2025 2:41 PM
To: Lockard, Brian <blockard@salemnh.gov>
Cc: Davis, Erica <Erica.Davis@salemnh.gov>; Landis, Ellen <Ellen.Landis@salemnh.gov>
Subject: RE: El - Quesito El Establo-Turner Dairy in Salem

CAUTION: This email originated from outside Salem. Do not click links or open attachments unless you recognize the sender and know the content is safe. Thanks Salem IT Department

Hi Brian,

I checked with FDA and there is not a current 20.88 information sharing agreement on file for the town of Salem. If you want to receive the inspection reports or lab results from FDA, I would reach out to Ellen Landis, our FDA state liaison about the 20.88 agreement process. Her email is Ellen.Landis@salemnh.gov
Colleen

From: Lockard, Brian <blockard@salemnh.gov>
Sent: Friday, August 15, 2025 2:44 PM
To: Smith, Colleen <Colleen.Smith@dhhs.nh.gov>

Cc: Davis, Erica <[\[REDACTED\]](#)>

Subject: Re: El - Quesito El Establo-Turner Dairy in Salem

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1 or 2 works for me.

Sent from my iPhone

On Aug 15, 2025, at 1:54 PM, Smith, Colleen <[\[REDACTED\]](#)> wrote:

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Hi Brian,
I am sorry but I cannot do 10am-would 1pm or 2pm work on Monday?
Colleen

From: Lockard, Brian <blockard@salemnh.gov>
Sent: Friday, August 15, 2025 12:42 PM
To: Smith, Colleen <[\[REDACTED\]](#)>
Cc: Davis, Erica <[\[REDACTED\]](#)>
Subject: Re: El - Quesito El Establo-Turner Dairy in Salem

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Monday is my first day back from vacation and the morning is going to be chaotic. 10 AM would work better for me.

Brian

Sent from my iPhone

On Aug 15, 2025, at 10:03 AM, Smith, Colleen <[\[REDACTED\]](#)> wrote:

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Hi Brian,

Hope you had a nice time off.
Erica and I would like to check in with you on the latest developments at the EI - Quesito El Establo/Turner Dairy.
I will send a meeting invitation for 9am on Monday.
Please let me know if this does not work for you.
Colleen

From: Smith, Colleen <[REDACTED]>
Sent: Monday, August 11, 2025 11:11 AM
To: Lockard, Brian <blockard@salemnh.gov>
Subject: RE: EI - Quesito El Establo-Turner Dairy in Salem

Thanks, Brian. I will keep you posted.

From: Lockard, Brian <blockard@salemnh.gov>
Sent: Saturday, August 9, 2025 1:01 PM
To: Smith, Colleen <[REDACTED]>
Subject: Re: EI - Quesito El Establo-Turner Dairy in Salem

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Hello Colleen,
I am away on vacation and not available. If there are any follow up action needed, I can certainly help. Please keep me updated and I can help anyway I can when I get back.
Brian

Sent from my iPhone

On Aug 8, 2025, at 6:40 PM, Smith, Colleen
<[REDACTED]> wrote:

CAUTION: This email originated from outside Salem. Do not click links or open attachments unless you recognize the sender and know the content is safe. Thanks Salem IT Department

Dear Brian,
We were apprised by FDA late this afternoon of the results of an inspection that they conducted at the EI - Quesito El Establo/Turner Dairy on 8/6/25.
FDA found evidence of mice inside the walk-in cooler where the cheese is stored, rodent pellets too numerous to count inside the cooler, gnawed packages of cream/half & half that are owned by the other distribution company that rents space. They also reported birds inside the facility as well as unsanitary conditions

in the employee area and restroom. FDA collected samples during the inspection with results pending for next week. FDA is looking for assistance to potentially embargo food and cease operation of the facility until conditions improve.

As EI - Quesito El Establo is licensed by our Dairy Sanitation program, Shawn Bersaw is planning to visit this facility on Monday morning. Would you be available to accompany Shawn as some of the facility that is used for the Oakhurst distribution is not under our direct purview and it seems like this area is impacted by the unsanitary conditions as well?

Please let us know if you are available or have any questions.

Thank you,

Colleen

For reference, Shawn's cell phone number is 603-573-6386 for coordination of a meeting time.

Colleen Smith, MS
Bureau Chief
Bureau of Public Health Protection
New Hampshire Division of Public Health, Department of
Health and Human Services
29 Hazen Drive
Concord, NH 03301-6504
Phone: [REDACTED] (cell)
[REDACTED] (office)
Email: [REDACTED]

We Protect, Promote and Improve the Health and Well-Being of ALL People in New Hampshire through Leadership, Expertise, and Partnership.

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Before printing think green; read on the screen.



TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050

August 25, 2025

John Farhadian

Subject: -

Dear Property Owner:

Due to a report from the Fire Department, I inspected the exterior property at [REDACTED] on August 22, 2025. The Fire Department indicated that there is an issue with junk and trash on the property as well as within Unit C. On this date, I noted a large accumulation of junk and debris in front of the garage and in front of the door to Unit C.

You are requested to take corrective action to remedy this situation. A good-faith effort should be initiated to remove this accumulation of junk and debris in a timely fashion, especially in front of the door that appears to be blocking a safe means of egress from the dwelling.

It is also recommended that you inspect Unit C due to the Fire Department's concern with accumulation of trash in the apartment. As the property owner, you should require your tenant to maintain this dwelling in a safe and sanitary condition and prevent issues with insects and rodents.

Please contact this office at 603-890-2050 if you have any questions.

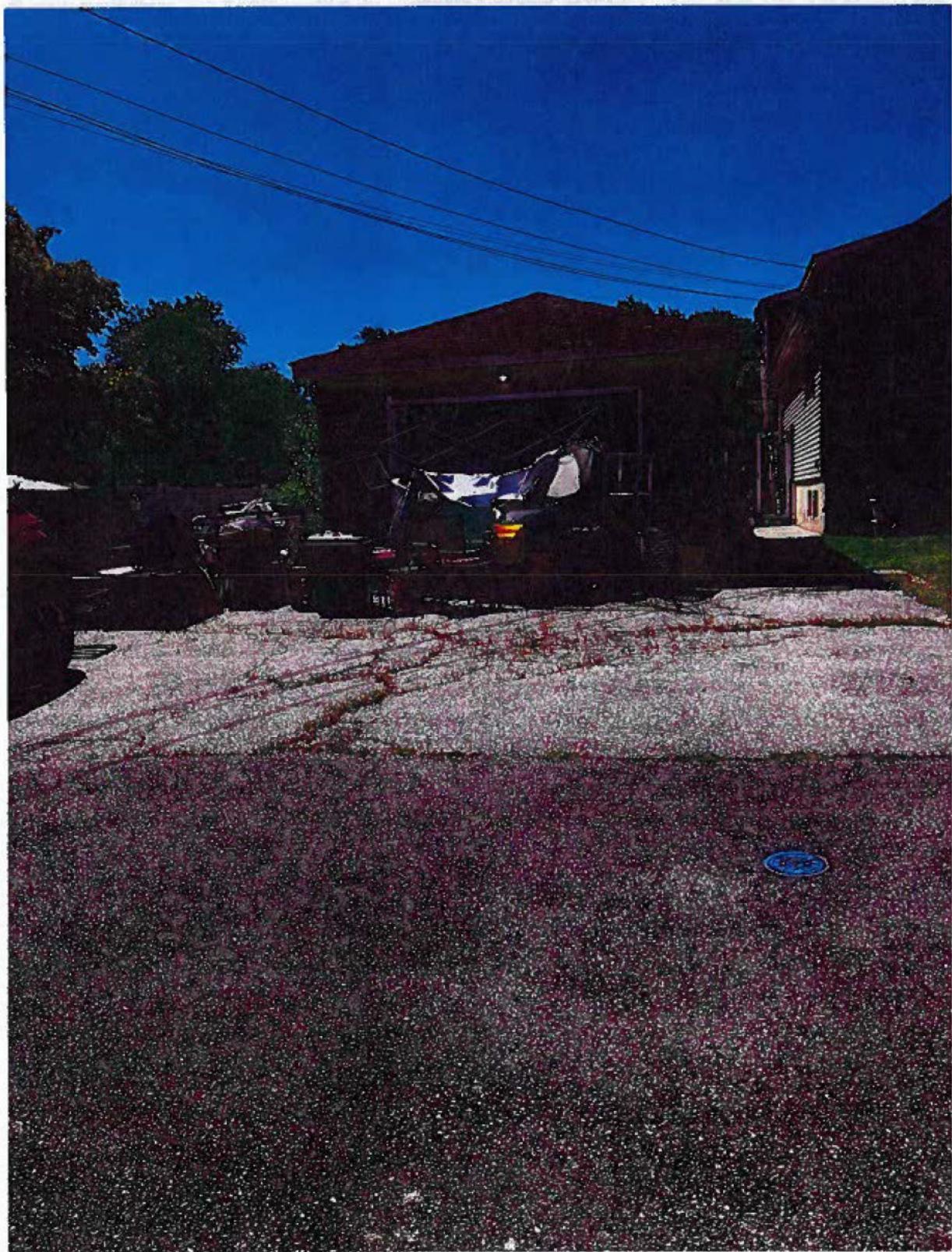
Sincerely,

A handwritten signature in black ink, appearing to read "Brian A. Lockard".

Brian A. Lockard
Health Officer

August 22, 2025

Junk & Debris in Front of Garage.





**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079**

Type of Complaint

Food	<input type="checkbox"/>
Trash	<input checked="" type="checkbox"/>
Housing	<input type="checkbox"/>
Septic	<input type="checkbox"/>
Other	<input type="checkbox"/>

DATE 8/29/25 TIME 8:57 AM

COMPLAINANT DAVE SMITH PHONE [REDACTED]

ADDRESS [REDACTED]

DESCRIPTION OF COMPLAINT trash issue at 13

CUFF ROAD. TRASH BAGS ON GROUNDS, NOT
ENOUGH BINS, WIND BLOWN TRASH, A
CONTINUOUS PROBLEM

OWNER NATHAN + NOLAN STEPHENS ADDRESS [REDACTED]

ACTION TAKEN No issues noted

INSPECTOR RFJ:ld
DATE 8/29/25

TIME 3:25 PM



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050**

September 2, 2025

Catherine Morin

Subject: -

Dear Property Owner:

Due to a previous complaint, I re-inspected the exterior property at [REDACTED] on August 29, 2025. The complainant indicated that there has been an ongoing issue with trash at this property. On this date, I, again, noted a large accumulation of trash bags along the front of the home.

You are requested to take corrective action to remedy this situation. A good-faith effort should be initiated to remove this accumulation of trash in a timely fashion.

All trash and debris should be stored in covered, rodent-proof containers. Also, it is required that you remove all trash and debris on a regular basis to prevent overflow.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "RA Lockard".

Brian A. Lockard
Health Officer

[REDACTED]
September 3, 2025



[REDACTED]
Trash

September 3, 2025



September-3-2025-Trash



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTATIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050**

September 4, 2025

Florence Mae Stuart
[REDACTED]

Subject: - [REDACTED]

Dear Property Owner:

Due to a complaint, I inspected the exterior property at [REDACTED] on September 3, 2025. The complainant indicated that there has been an ongoing issue with junk and trash at this property. On this date, I noted a large accumulation of junk, debris, and trash throughout the property.

You are requested to take corrective action to remedy this situation. A good-faith effort should be initiated to remove this accumulation of junk, debris, and trash in a timely fashion.

All trash and garbage should be stored in covered, rodent-proof containers. Also, it is required that you remove all trash and debris on a regular basis to prevent overflow.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

Brian A. Lockard
Health Officer

Office Use Only	
Date Received:	9/3/2025
Case Number:	



**TOWN OF SALEM, NH
COMMUNITY DEVELOPMENT
33 GEREMONTY DRIVE
SALEM, NH 03079
603-890-2080
www.townofsalemn.org**

Zoning Complaint Form

Please use this form to report possible Zoning violations or concerns related to any zoning issue you observe. Return this form to the Community Development Office. Include below your name, address, and a daytime phone number where you can be reached should we require additional information.

Town policy establishes that zoning complaints are investigated upon receipt of a *complaint* alleging a violation of the zoning ordinance. Submission of this form alone does not mandate that an inspection be conducted.

COMPLAINANT NAME: Thomas Mcribbon

COMPLAINANT ADDRESS: [REDACTED]

COMPLAINANT CITY/STATE: _____ ZIP CODE: _____

COMPLAINANT PHONE: [REDACTED] EMAIL: _____

OWNER OF ADDRESS IN QUESTION: Florence Mae Stewart

ADDRESS IN QUESTION: [REDACTED]

ZONING DISTRICT: RES MAP: 107 LOT: 4154

SIGNATURE OF COMPLAINANT: _____

DATE: 8/29/2025

Please use the space on the back of this form to describe the violation. Include any dates that violations occurred as well as any previous actions taken by yourself or the property owner.

Any attempt at submitting fraudulent information either expressed or by omission will result in the termination of this complaint.

TOWN OF SALEM

COMMUNITY DEVELOPMENT

Public Bathing Facility (PBF) Illness/Complaint Report Form

version 1.2

(Submission #: HQF-BSQX-W3487, version 1)

Details

Submitted 9/4/2025 (0 days ago) by GUEST USER

Submission ID HQF-BSQX-W3487

Status Submitted

Form Input

Contact

Name:

Name
CHARLEENE
Title
OWNER

Address (optional):

[NO STREET ADDRESS SPECIFIED]
[NO CITY SPECIFIED], [NO STATE SPECIFIED]/[NO ZIP CODE SPECIFIED]

Phone number:

Email address (optional):

NONE PROVIDED

Location of Complaint

Establishment type:

Hotel

Name of establishment:

HOLIDAY INN SALEM, NH

Physical address:

1 Keewaydin Dr,
SALEM, NH 03079

Please check all water bodies in which the affected person(s) had water contact or observations of conditions were made:

Indoor
Pool
Outdoor

Complaint Information

Date(s) of exposure and/or observations of conditions:

8/1/25

Time of day when exposure occurred, or observations of conditions were made:

ALL DAY

Description of water contact:

Partial body contact up to the knees.

Please estimate the duration of exposure:

Hours	Minutes
0	0

Did the exposure/illness require a doctor's visit?

No

Please describe the symptom(s)/illness:

I DID NOT GO IN THE POOL IT IS FILTHY WITH GROWTH ALL OVER THE POOL . I CAN'T IMAGINE ANYONE GOING INTO THIS POOL AND COMING OUT NOT DEATHLY SICK

Did anyone else in your group exhibit similar symptoms?

Yes

Were there other bathers in the water at the specific PBF?

No

Description of conditions of the water body:

CLOWDY, DIRTY, GREEN, BROWN,

Status History

	User	Processing Status
9/4/2025 12:13:28 PM	GUEST USER	Draft
9/4/2025 12:16:33 PM	GUEST USER	Submitted

Processing Steps

Step Name	Assigned To/Completed By	Date Completed
Form Submitted	GUEST USER	9/4/2025 12:16:33 PM



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050**

September 8, 2025

Mary Frances Renner

[REDACTED]

Subject: Rodent Activity

Dear Ms. Renner:

This office received another complaint regarding the presence of rodents on your property and on abutting properties. Due to this complaint, I conducted a re-inspection on September 5, 2025 at 2:15 PM and the following was noted.

- Large accumulation of items stored around and under the home that may provide harborage for rodents.
- Disturbed areas near your foundation and along the fence that appears to be a rodent activity.

In addition, the abutting neighbor indicated that rats have been observed along your fence line and coming into her garden.

It is recommended that all unnecessary items stored outside of the home be discarded to eliminate any areas for rodents to live or hide. All outdoor feeding of animals should be discontinued. All trash should be stored in covered rodent-proof containers.

It is also recommended that you employ a licensed pest control company to deal with the active rodent situation on your property.

If you have any questions, please do not hesitate to contact me at (603) 890-2050.

Sincerely,

A handwritten signature in black ink.

Brian A. Lockard
Health Officer



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079**

Type of Complaint

Food	<input type="checkbox"/>
Trash	<input type="checkbox"/>
Housing	<input type="checkbox"/>
Septic	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/> Roberts

DATE 9/4/25 TIME 3:45 PM

COMPLAINANT Annette PHONE [REDACTED]

ADDRESS 69 Lake Stone Road

DESCRIPTION OF COMPLAINT Violation of Mary Frances Anna, Concerns of Roberts, Doc Food Law covering, Roberts Animal Areas property

OWNER Mary Frances Anna ADDRESS [REDACTED]

ACTION TAKEN I Investigated this Complaint on 9/5/25, See Letter.

INSPECTOR John S. D. DATE 9/5/25 TIME 2:15 PM



TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079

Type of Complaint

Food	<input type="checkbox"/>
Trash	<input checked="" type="checkbox"/>
Housing	<input type="checkbox"/>
Septic	<input type="checkbox"/>
Other	<input type="checkbox"/>

DATE 9/4/25 TIME 11:30 AM

COMPLAINANT James Dugay PHONE -

ADDRESS [REDACTED]

DESCRIPTION OF COMPLAINT Back yard is a Dump: Garbage, Mattress, Unregistered vehicles, car parts, excessive vegetation

OWNER Dennis Morrison ADDRESS [REDACTED]

ACTION TAKEN I INSPECTED THIS PROPERTY ON 9/4/25. I NOTED A TRUCK + CAR IN THE DRIVEWAY AND A MATTRESS ON THE BACK DECK. I WAS NOT ABLE TO VIEW THE BACK AREA DUE TO A FENCE + VEGETATION.

Spoke to Mr. Morrison on 9/5/25 - he was a lot of junk + vehicle from Routhier - in - law's estate. will be removed this Friday.

INSPECTOR YBT: LD DATE 9/4/25 TIME 1:30 PM

Lockard, Brian

Subject: Holiday Inn-Outdoor Pool
Location: 1 Keewaydin Drive

Start: Fri 9/5/2025 9:00 AM
End: Fri 9/5/2025 9:30 AM

Recurrence: (none)

Organizer: Lockard, Brian

Categories: Beaches

Lindsey Laudenslager
Pools and Spas Program Coordinator
Watershed Management Bureau
Water Division, NH Department of Environmental Services
29 Hazen Dr, PO Box 95
Concord, N.H. 03302-0095
Desk Phone: [REDACTED]
Cell Phone: [REDACTED]

9/5/25 - 9AM

met w/ L. Laudenslager, Inspected all

3 pools - indoor pool, spa, outdoor pool.

Block algae notes on bottom, sides of
outdoor pool. Pool closed after lesson plan.

Other 2 pools to be closed, drained, stocked
and re-hauled, see note reprt.

Lockard, Brian

From: Mackey, Gerald
Sent: Monday, September 8, 2025 9:43 PM
To: Lockard, Brian
Cc: Galipeau, Michael
Subject: [REDACTED] - Larry's Country Square
Attachments: [REDACTED].jpg; [REDACTED].jpg; [REDACTED].jpg; [REDACTED].jpg

Hi Brian,

We spoke a couple of weeks ago at the DPW regarding the hazardous drainage coming from the rear of [REDACTED] from the granite cutting operation in the rear of the building. The residue appears to have found a pathway into the Spicket River. Please see the attached photos and thank you for expressing an interest in this matter.

Thank you
Gerald Mackey - SFD

Before printing think green; read on the screen.

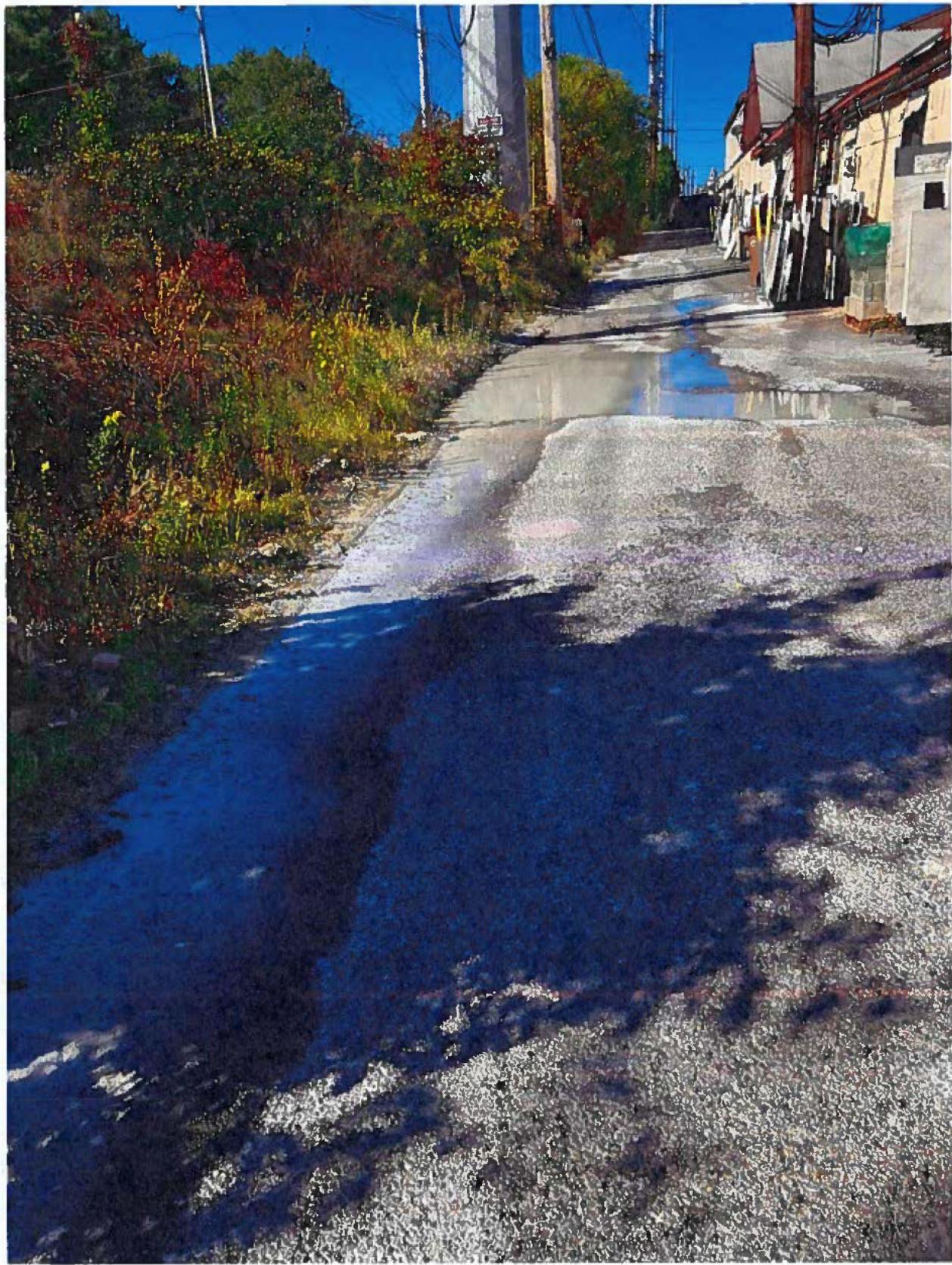
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Inspection

10/9/25, 1:35 PM





September 19, 2025



September 19, 2025



[REDACTED]

September 19, 2025



Lockard, Brian

Subject: District Court - Trash Issue
Location: 30 Dennison Avenue

Start: Mon 9/22/2025 8:00 AM
End: Mon 9/22/2025 9:00 AM

Recurrence: (none)

Organizer: Lockard, Brian

Categories: Junk-Trash-Debris

Cheryl Cristaldi has been summonsed to court and issued a date to appear on 9/22 at 8am. She is charged with Town Ordinance 288-10 "Responsibilities of owners, operators and occupants" and RSA 147:13 Offensive Matter. Cheryl received the summons in hand. I also had the serving officer take photos of the conditions that have not changed since Brian last dealt with her. The report numbers are 25-1769-OF and 25-787-AR.

If you have any questions, please give me a shout.

-Mike Verrocchi



Cheryl Cristaldi
[REDACTED]

August 12, 2024
Complaint Inspection

Re-inspections on:
September 6, 2024
October 7, 2024
November 14, 2024
December 4, 2024
Trash in Shed, Overflowing Dumpster, Trash on Ground

April 4, 2025

9/22/25 - 8 AM
- ATTENDED DISTRICT COURT.
PROPERTY OWNER DID NOT APPEAR.
ARREST WARRANT ISSUED.

Bal

August 29, 2025
Dumpster removed, piles of trash in front yard and around house.

April 18, 2025

Issued Order with Police

May 12, 2025

Re-inspection, no improvement.

Spoke with Cheryl.

Contact Human Services for assistance.

June 4, 2025

Re-inspection, no improvement.

Spoke with Cheryl.

Friend with trailer to remove trash.

June 25, 2025

July 8, 2025

July 14, 2025

Re-inspection, trash, odor, flies noted.

Issued Order, left in door.



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050 FAX 603-898-1223**

September 23, 2025

Water Uptake Violation

Lightning Landscape, Inc.
[REDACTED]

Dear Business Owner:

I have been notified by a resident that Lightning Landscape, Inc. was observed pumping water out of the Porcupine Brook near [REDACTED] in Salem, NH. This practice is prohibited by local regulation.

I inspected the area on September 19, 2025 and noted a pump connected to hoses in the brook. I spoke to your office and the property owner, Bill Young, and notified them that this practice is not allowed in the Town of Salem. I re-inspected the property on September 22, 2025 and the equipment had been removed. I appreciate your cooperation.

Please be advised that pursuant to the provisions of NH RSA 147 - Public Health Nuisances, the pumping of water into any containment vessel, truck or tanker from any pond, lake, river, or stream in Salem is prohibited. Discharging any material from any such containment vessel is also prohibited.

These types of commercial pumping may not only have adverse effects on the water levels of small bodies of water, but more importantly, it has the potential of introducing hazardous and/or unhealthy materials into these water ways. There is no way to effectively monitor which trucks are pumping up into clean containers with clean hoses and which are discharging or introducing pollutants into the water.

Water can be purchased at the Public Works Garage or the Canobie Lake Water Treatment Plant.

If you have any questions, please feel free to contact this office at 890-2050.

Sincerely,

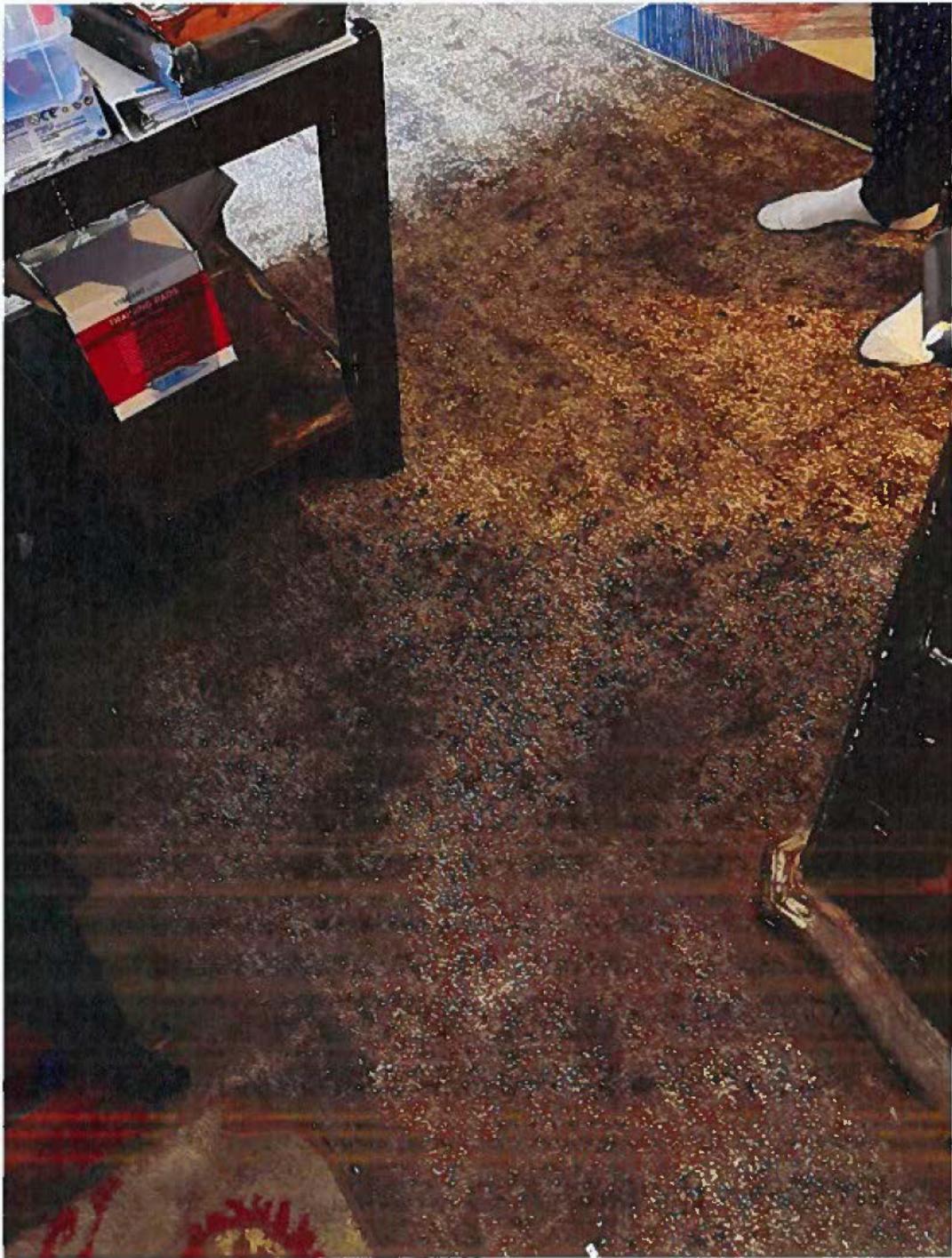
A handwritten signature in black ink, appearing to read "B.A. Lockard".

Brian A. Lockard
Health Officer

Kitchen floor at [REDACTED]
September 26, 2025



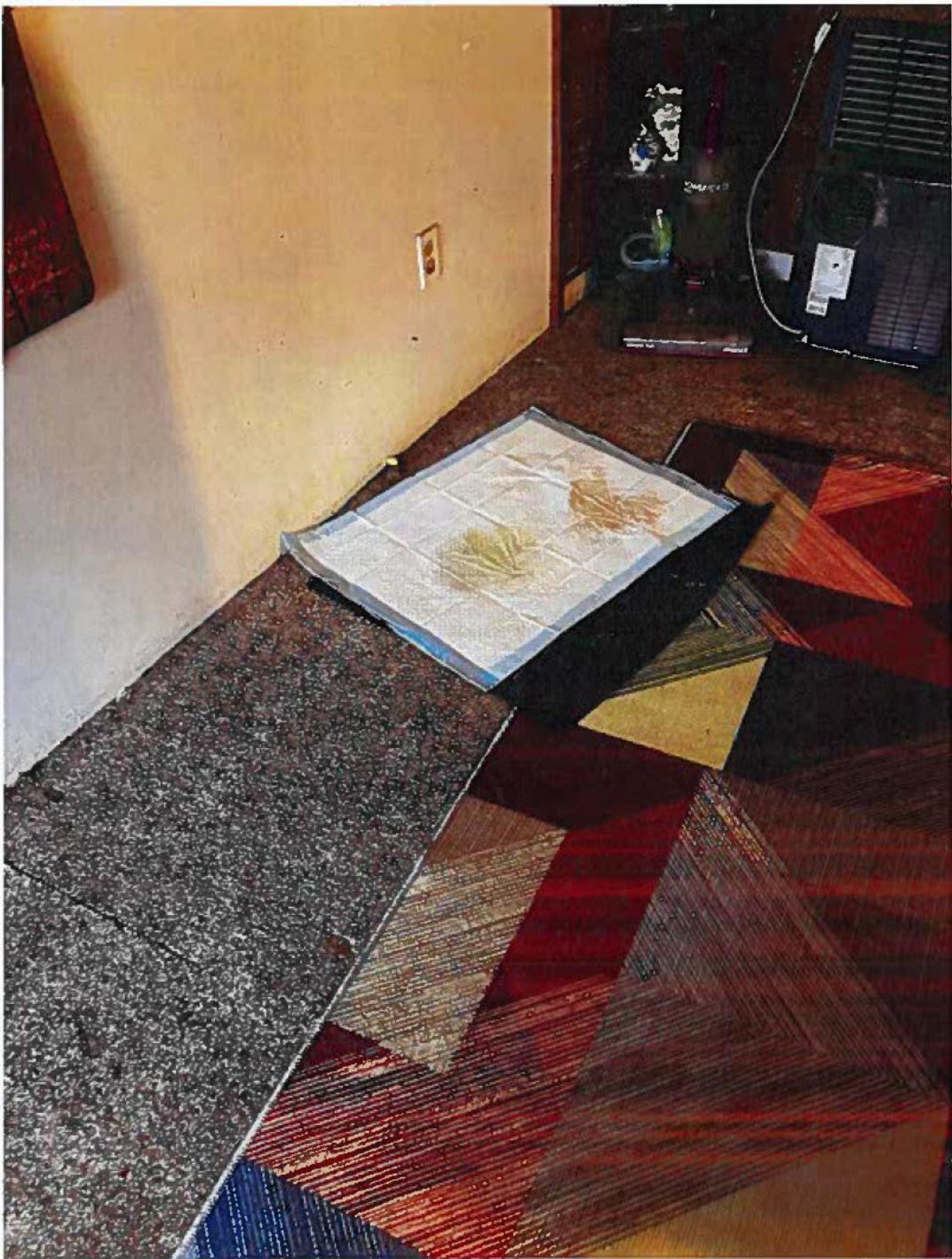
Living room rug at [REDACTED]
September 26, 2025



Bathroom floor at [REDACTED]
September 26, 2025



Pet pads at [REDACTED]
September 26, 2025





TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050

September 29, 2025

Ginny Chin

[REDACTED]

Subject: [REDACTED] Salem, NH

Dear Ms. Chin:

Due to a request from Ed Michalosky (landlord), I conducted an inspection of [REDACTED]. This inspection was conducted on September 26, 2025 at 11:30 AM while accompanied by the tenants, Nick & Michael Papparardo. This inspection was conducted in accordance with the Town of Salem Housing Code, Chapter 288, and NH RSA 48-A:14. The landlord was concerned with the sanitary condition of the apartment.

The following was noted:

- The kitchen floor and the rugs are in poor condition.
- The tenants indicated the oven and the refrigerator are not operating properly. The oven temperature fluctuates and the refrigerator is leaking.
- The dishwasher appears to be clogged and, according to the tenants, has backed up.
- The floor is missing tiles around the toilet.

As the property owner, it is your responsibility to provide maintenance to the dwelling and correct these items. The tenants were notified that it is their responsibility to maintain the dwelling in a sanitary condition and a separate letter was issued to them.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,


Brian A. Lockard
Health Officer

cc: Arlene Papparardo, 18 Tiffany Road, Unit 9, Salem, NH 03079



TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050

September 29, 2025

Arlene Papparlard
Nick & Michael Papparlarro
[REDACTED]

Subject: [REDACTED] Salem, NH

Dear Tenants:

Due to a request from Ed Michalosky (landlord), I conducted an inspection of [REDACTED]. This inspection was conducted on September 26, 2025 at 11:30 AM while accompanied by the tenants, Nick & Michael Papparlarro. This inspection was conducted in accordance with the Town of Salem Housing Code, Chapter 288, and NH RSA 48-A:14. The landlord was concerned with the sanitary condition of the apartment.

The following was noted:

- The refrigerator, dishwasher and stove had a build-up of old food and debris.
- The dwelling had a strong odor indicating unsanitary conditions.
- Pet pads are used for the two dogs. A soiled pet pad was noted at this time.
- The rugs are old and in poor condition but should still be cleaned on a regular basis.

As the tenants, it is your responsibility to maintain this dwelling in a clean and sanitary condition. The appliances must be cleaned on a regular basis so as to be sanitary and safe for food storage and preparation. The pet pads must be changed often enough to prevent offensive odors.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "BRIAN A. LOCKARD".

Brian A. Lockard
Health Officer

CC: Ginny Chin, 172 North Main Street, Salem, NH 03079

Lockard, Brian

From: Lockard, Brian
Sent: Wednesday, October 1, 2025 5:00 PM
To: Davis, Erica; Smith, Colleen
Cc: Metcalf, Charles
Subject: RE: Update on Salem Cheesemaker- El - Quesito El Establo

Hello,

Thanks for the update.

I also visited the site and noted that equipment had been removed from the cheese preparation area.

Brian

Brian A. Lockard
Health Officer
Town of Salem, NH
603-890-2050

From: Davis, Erica <[REDACTED]>
Sent: Wednesday, October 1, 2025 2:19 PM
To: Lockard, Brian <blockard@salemnh.gov>; Smith, Colleen <[REDACTED]>
Cc: Metcalf, Charles <[REDACTED]>
Subject: Re: Update on Salem Cheesemaker- El - Quesito El Establo

CAUTION: This email originated from outside Salem. Do not click links or open attachments unless you recognize the sender and know the content is safe. Thanks Salem IT Department

Hi Brian,

I wanted to provide you with an update from our side regarding El Quesito and the distributor, Michael Crimmins.

Thomas was previously sent letters notifying him that his license was being closed out in our system, as he was no longer operating at the location for which he was licensed.

Yesterday, our dairy inspector attempted to conduct a licensing inspection for Michael Crimmins, the distributor who recently submitted a new licensing application. However, no one was available on site at the time, so the inspector will return to complete the inspection.

And, as of this morning, we've been informed that Thomas has gradually been moving equipment out of the facility, and it appears he may have a new location to operate in Massachusetts, however this has not been confirmed.

Please let me know if you need any further details.

My Best,

Erica Davis
Erica Davis

Administrator
Food Protection Section
Division of Public Health
Department of Health and Human Services
29 Hazen Drive
Concord NH 03301-6504
erica.davis@dhhs.nh.gov
Cell: 603-931-2657
Office: 603-271-3854
Pronouns: She, Her, Hers



Division of
Public Health

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From: Lockard, Brian <blockard@salemnh.gov>
Sent: Tuesday, August 26, 2025 8:37 AM
To: Smith, Colleen <colleen.smith@doit.nh.gov>
Cc: Davis, Erica <erica.davis@dhhs.nh.gov>; Metcalf, Charles <charles.metcalf@doit.nh.gov>
Subject: RE: Update on Salem Cheesemaker- El - Quesito El Establo

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Hello,

Thanks for the update. Bill Turner had indicated to me as well that he was evicting Quesito so I glad to hear he confirmed that with you.

The number I have for Tomas is: [REDACTED]

I have no problem conducting a follow-up in the near future to ensure that the equipment is removed and the operation has ceased.

Brian

*Brian A. Lockard
Health Officer
Town of Salem, NH
603-890-2050*

From: Smith, Colleen <[REDACTED]>
Sent: Tuesday, August 26, 2025 6:54 AM
To: Lockard, Brian <lockard@salemnh.gov>
Cc: Davis, Erica <[REDACTED]>; Metcalf, Charles <[REDACTED]>
Subject: Update on Salem Cheesemaker- El - Quesito El Establo

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Hi Brian,

Just wanted to give you an update that we did receive the results of environmental testing conducted El - Quesito El Establo late on Friday from FDA. The results showed significant presence of Listeria throughout the plant including food contact areas. Chuck Metcalf who heads our Dairy Program reached out to Bill Turner yesterday to see if we could arrange a meeting with Tomas as we would like to confirm that he has permanently ceased operation at the Salem facility. Bill Turner relayed that he has evicted Tomas Arango from the building and that Bill has changed all the locks on the doors to keep Tomas out. Tomas does still his cheese making equipment at the plant and Bill said that Tomas is trying to line up a time to get it out of the Salem facility. That may occur as soon as tomorrow or later this week or next week, Bill did not have a definitive date as of yesterday. We are trying to reach Tomas to get confirmation of his plans but only have a email address for him. Do you have any phone contact numbers for Tomas Arrango?

Also as a follow-up on the Micheal Crimmons milk distributor business at the facility-this business should be licensed by our Dairy Program with milk distributors license. We will plan to send this business an application to make sure they also obtain a state license to distribute dairy products.

At this point, until we can make contact with Tomas, we have no plan to immediately return to the facility. Please let us know if you have any questions or additional contact information for Tomas.

Thank you,

Colleen Smith, MS
Bureau Chief
Bureau of Public Health Protection
New Hampshire Division of Public Health, Department of Health and Human Services
29 Hazen Drive
Concord, NH 03301-6504
Phone: [REDACTED]
Email: [REDACTED]

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October 3, 2025



October 3, 2025





TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050

October 6, 2025

Mark Snapausky

[REDACTED]

Subject: - [REDACTED] Salem, NH

Dear Property Owner:

Due to a report of no water service, I visited your property at [REDACTED] on October 3, 2025. As the Health Officer, I am notified by the Town when homes are without water. I have since been notified by the Town that the water service has been restored.

However, while visiting the property, I noted a large accumulation of trash and debris on the property.

You are requested to take corrective action to remedy this situation. A good-faith effort should be initiated to remove this accumulation of trash and debris in a timely fashion.

All trash and garbage should be stored in covered, rodent-proof containers. Also, it is required that you remove all trash and debris on a regular basis to prevent overflow.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "BRIAN A. LOCKARD".

Brian A. Lockard
Health Officer

10/30/25 - 1:30 PM

No inspection, trash

removed

BAL



TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050

October 7, 2025

Florence Mae Stuart
[REDACTED]

Subject: - [REDACTED] Salem, NH

Dear Property Owner:

I conducted a re-inspection of the exterior property at [REDACTED] on October 3, 2025. As noted a month earlier, I observed a large accumulation of junk, debris, and trash throughout the property. The condition of the property appeared to be improved from the last inspection, but a large accumulation remains.

You are requested to take corrective action to remedy this situation. A good-faith effort should be initiated to remove this accumulation of junk, debris, and trash in a timely fashion.

All trash and garbage should be stored in covered, rodent-proof containers. Also, it is required that you remove all trash and debris on a regular basis to prevent overflow.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

Brian A. Lockard
Health Officer



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050**

October 10, 2025

John & Carrie Ann Melvin

Subject: [REDACTED] Salem, NH

Dear Property Owners:

Due to a complaint, I inspected the end of the road near [REDACTED] on October 9, 2025. The complainant indicated that furniture and junk had been dumped at the end of the road and rodents were observed in this area. On this date, I noted an accumulation of furniture and debris at the end of the road.

You are requested to take corrective action to remedy this situation. A good-faith effort should be initiated to remove this accumulation of furniture and debris in a timely fashion.

These items can be disposed of at the Town Transfer Station on Shannon Road. For more information, please call 603-890-2164 Tuesday through Saturday, or visit salemnh.gov/transferstation.

All trash and garbage should be stored in covered, rodent-proof containers. Also, it is required that you remove all trash and debris on a regular basis to prevent overflow.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

A handwritten signature in blue ink.

Brian A. Lockard
Health Officer

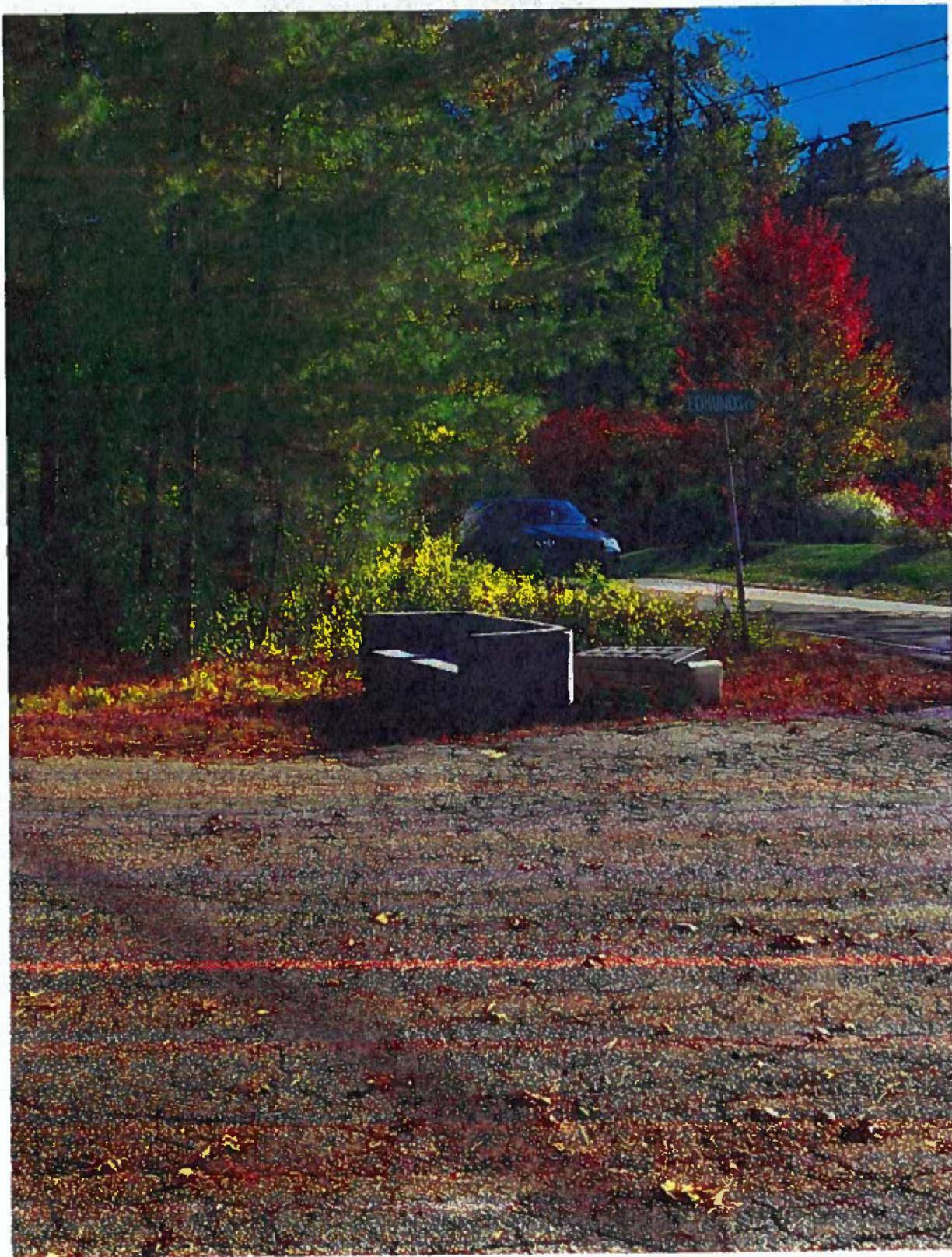
10/9/25 - 2:35pm

- no Improvement
- spoke to T. Melvin.
- will move items onto his property

11/3/25 - 12:50pm Doc

— Furniture + Debris Removed. L.H.

October 9, 2025





TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050

October 10, 2025

John & Genn Anzaldi
[REDACTED]

Subject: [REDACTED] Salem, NH

Dear Property Owners:

Due to a complaint, I inspected the end of the road near [REDACTED] on October 9, 2025. The complainant indicated that furniture and junk had been dumped at the end of the road and rodents were observed in this area. On this date, I noted an accumulation of furniture and debris at the end of the road.

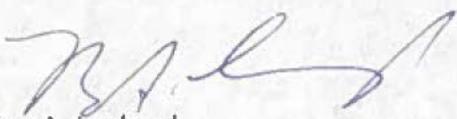
You are requested to take corrective action to remedy this situation. A good-faith effort should be initiated to remove this accumulation of furniture and debris in a timely fashion.

These items can be disposed of at the Town Transfer Station on Shannon Road. For more information, please call 603-890-2164 Tuesday through Saturday, or visit salemnh.gov/transferstation.

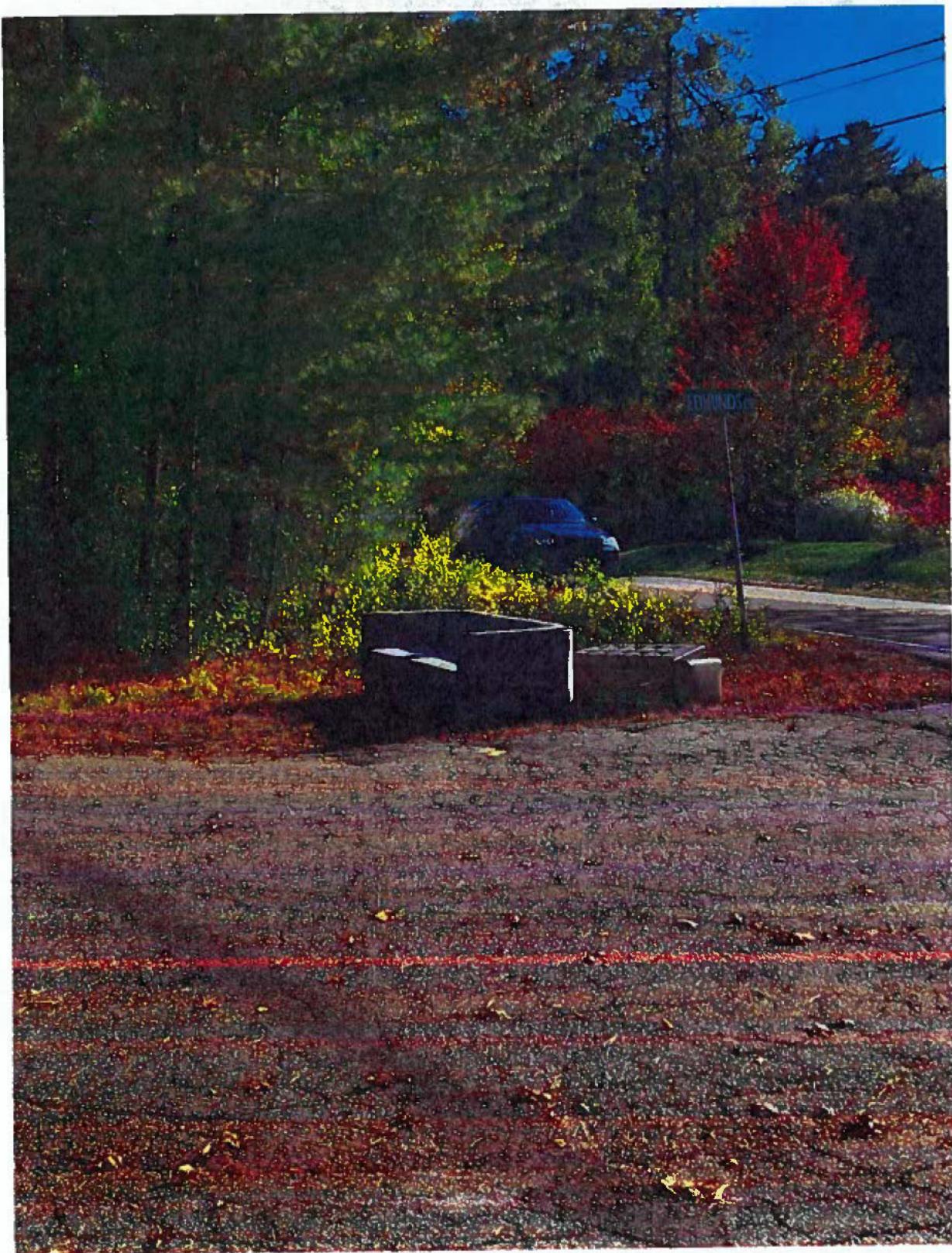
All trash and garbage should be stored in covered, rodent-proof containers. Also, it is required that you remove all trash and debris on a regular basis to prevent overflow.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,


Brian A. Lockard
Health Officer

October 9, 2025



Lockard, Brian

From: Lockard, Brian
Sent: Friday, October 10, 2025 11:35 AM
To: [REDACTED]
Subject: Surface Water Discharge-[REDACTED] Salem
Attachments: [REDACTED] Discharge-October-9-2025-2.jpg; [REDACTED]
Discharge-October-9-2025-1.jpg

Hello,

I was notified that a stone cutting business was discharging out the back of the building which drains down the back driveway and directly into the Spicket River.

I have attached photos from yesterday. Does this discharge need to be regulated and should I take any action at the local level?

Thanks.

Brian

*Brian A. Lockard
Health Officer
Town of Salem, NH
603-890-2050*



TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050

October 10, 2025

John Farhadian

[REDACTED]

Subject: - [REDACTED] Salem, NH

Dear Property Owner:

I re-inspected the exterior property at [REDACTED] on September 30, 2025. On this date, I, again, noted a large accumulation of junk and debris in front of the garage and in front of the door to Unit C.

You are requested to take corrective action to remedy this situation. A good-faith effort should be initiated to remove this accumulation of junk and debris in a timely fashion, especially in front of the door that appears to be blocking a safe means of egress from the dwelling.

It is also recommended that you inspect Unit C due to the Fire Department's concern with accumulation of trash in the apartment. As the property owner, you should require your tenant to maintain this dwelling in a safe and sanitary condition and prevent issues with insects and rodents.

Please contact this office at 603-890-2050 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Lockard".

Brian A. Lockard
Health Officer

September 30, 2025

Junk & Debris in Front of Garage.





**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079**

Type of Complaint

Food	<input checked="" type="checkbox"/>
Trash	<input type="checkbox"/>
Housing	<input type="checkbox"/>
Septic	<input type="checkbox"/>
Other	<input type="checkbox"/>

DATE

10/17/25

TIME

1:16 PM

COMPLAINANT

DD Employee

PHONE

ADDRESS

-

DESCRIPTION OF COMPLAINT

Floor Drains Backing up
at Dunkin Donuts, Lowell Road

OWNER

Dunkin Donuts

ADDRESS

ACTION TAKEN

I VISITED THE STORE ON 10/17/25 + MET
W/ THE MANAGER - LYNN. A PROBLEM HAS BEEN IDENTIFIED
DUE TO A BROKEN PIPE? IT WAS RECENTLY
SEALED (ROTOM-ROTOM TYPE) AND NO ISSUES
AT THIS TIME. I LEFT MY CARD FOR
THE 6.M - BAKER TO CALL ME.

INSPECTOR

7/28/27

DATE

10/20/25

TIME

11:00 AM



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079**

Type of Complaint

Food	<input checked="" type="checkbox"/>
Trash	<input type="checkbox"/>
Housing	<input type="checkbox"/>
Septic	<input type="checkbox"/>
Other	<input type="checkbox"/>

DATE 10/26/25 TIME 11:57 AM

COMPLAINANT Rashonda Smith PHONE [REDACTED]

ADDRESS —

DESCRIPTION OF COMPLAINT Toilet rooms out of order,
Also, fixtures un sanitary.

OWNER Dunkin Donuts ADDRESS [REDACTED]

ACTION TAKEN I met w/ the Owner, DAV.O Lofus on
10/28/25. The Contractor was on site repairing
a pipe in the man's toilet room. The lobby
is closer to the public until all repairs are
completed. The ladies room was functioning
for the employees.

* 10/30/25 - No Inspection, Store Closed until repair.
J.V.O.H. R.A.L.

INSPECTOR J.V.O.H. DATE 10/28/25 TIME 3:15 PM



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050**

October 27, 2025

Joshua & Dawn McGuire
[REDACTED]

Subject: Rodent Activity

Dear Property Owners:

This office received a complaint regarding the presence of rodents in your neighborhood, including on your property. Due to this complaint, I conducted an inspection of the area on October 16, 2025 and the following was noted.

- Rodent activity was noted at the rear of your property and 4 Marsh Avenue along the fence. A disturbed area along with burrows were evident and this is typically associated with rodent activity.

In addition, the neighbor showed me a video of a rat roaming throughout this area.

There are a number of steps homeowners can take to deal with rodent issues. It is recommended that all unnecessary items stored outside of the home be discarded to eliminate any areas for rodents to live or hide. All outdoor feeding of animals should be discontinued. All trash should be stored in covered rodent-proof containers. Animal enclosures should be cleaned to eliminate any food source for rodents and other wild animals.

It is also recommended that you employ a licensed pest control company to deal with the active rodent situation on your property.

I have enclosed information on dealing with rodents and if you have any questions, please do not hesitate to contact me at (603) 890-2050.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian A. Lockard".

Brian A. Lockard
Health Officer



**TOWN OF SALEM FIRE DEPARTMENT
INSPECTIONAL SERVICES
HEALTH DIVISION
33 GEREMONTY DRIVE
SALEM, NEW HAMPSHIRE 03079
603-890-2050**

October 27, 2025

Sabrina Casella
[REDACTED]

Subject: Rodent Activity

Dear Ms. Casella:

I have enclosed a copy of the letter sent to your neighbor as well as information on dealing with rodents.

As we discussed during my inspection on October 16, 2025, these recommendations also apply to you and your property to deal with the rodent issue. This includes discarding all unnecessary items stored outside of the home to eliminate any areas for rodents to live or hide. All outdoor feeding of animals should be discontinued. All trash should be stored in covered rodent-proof containers. Animal enclosures should be cleaned to eliminate any food source for rodents and other wild animals.

It is also recommended that you employ a licensed pest control company to deal with the active rodent situation on your property.

If you have any questions, please do not hesitate to contact me at (603) 890-2050.

Sincerely,

A handwritten signature in black ink, appearing to read "BL".

Brian A. Lockard
Health Officer

Lockard, Brian

From: Lockard, Brian
Sent: Thursday, October 30, 2025 10:08 AM
To: 'Ptak, Teresa'; 'Whaland, Jonathan'
Cc: 'Koff, Andrew'; Galipeau, Michael
Subject: RE: Surface Water Discharge- [REDACTED]
Attachments: [REDACTED]-European Quarry Imports-October-29-2025-1.jpg; [REDACTED]
[REDACTED]-European Quarry Imports-October-29-2025-2.jpg

Hello,

I visited the business at 326 South Broadway and met with the owner yesterday. This business manufactures stone countertops and other products onsite and the workshop is at the rear of the business.

Some discharge is due to drainage out the garage door and they also have a washing station with a filtration system and a sump that is pumped out behind the building. I have attached photos of the wash station and sump.

I provided the owner with the registration form and your contact information and notified him to discuss this issue with you.

His name is George Kenney and his cell is [REDACTED] The business number is 603-894-6888. His email is [REDACTED]

Let me know if you need any additional assistance.

Brian

*Brian A. Lockard
Health Officer
Town of Salem, NH
603-890-2050*

From: Lockard, Brian
Sent: Tuesday, October 28, 2025 10:30 AM
To: 'Ptak, Teresa' <[REDACTED]>; Whaland, Jonathan <[REDACTED]>
Cc: Koff, Andrew <[REDACTED]>
Subject: RE: Surface Water Discharge- [REDACTED]

Hello,

I will stop by and provide them with this information as well as the registration form.

Brian

Brian A. Lockard
Health Officer
Town of Salem, NH
603-890-2050

From: Ptak, Teresa <[REDACTED]>
Sent: Friday, October 10, 2025 1:50 PM
To: Whaland, Jonathan <[REDACTED]>; Lockard, Brian <[REDACTED]>
Cc: Koff, Andrew <[REDACTED]>
Subject: RE: Surface Water Discharge-326 South Broadway, Salem

CAUTION: This email originated from outside Salem. Do not click links or open attachments unless you recognize the sender and know the content is safe. Thanks Salem IT Department

Brian,

The process water discharge to surface water is illegal w/o a permit. I do not have record of a permit to discharge to the Spicket River at this site.

For your consideration:

- Discharge to surface water must cease.
- Options for the business
 - Register for a GW discharge
 - If the site is on municipal sewer, speak with the Greater Lawrence Sanitary District (North Andover MA) to see if they are agreeable to this type of wastewater (most likely after some sort of treatment/settling).
 - Collect and dispose of the process wastewater/solids properly.
 - Apply for a surface water discharge permit.

Reach out as you need.

-Teresa

Teresa Ptak
NPDES Permits & Compliance
Wastewater Engineering Bureau, Water Division, NHDES
29 Hazen Drive, PO Box 95, Concord, NH 03302
[REDACTED]

From: Whaland, Jonathan <[REDACTED]>
Sent: Friday, October 10, 2025 1:09 PM
To: Brian Lockard <blockard@salemnh.gov>; Ptak, Teresa <[REDACTED]>
Cc: Koff, Andrew <[REDACTED]>
Subject: RE: Surface Water Discharge-326 South Broadway, Salem

Brian,

Thank you for bringing this issue to the department's attention. I see two regulatory concerns under NHDES purview:

1. The organization appears to be discharging non-domestic wastewater to the ground without a groundwater discharge registration. I checked our records and could not locate one. This is a violation of Env-Wq 402.33. They will need to submit a registration to the department (form attached). Would you be willing to provide them with a copy?
2. The discharge ultimately flows into the Spicket River. To my knowledge, this type of discharge requires a NPDES permit. Our Wastewater Engineering group (cc'd) oversees such discharges, so I'll defer to them to determine whether this needs to be reported to the EPA.

Please let me know if you have any questions or need further assistance.

Best regards,

Jonathan Whaland
Groundwater Discharge Program
NHDES Drinking Water and Groundwater Bureau
29 Hazen Drive, P.O. Box 95
Concord, NH 03302-0095
[REDACTED]

[Groundwater Discharge | NH Department of Environmental Services](#)

From: Lockard, Brian <blockard@salemnh.gov>

Sent: Friday, October 10, 2025 11:35 AM

To: Whaland, Jonathan <jwhaland@doit.nh.gov>

Subject: Surface Water Discharge- [REDACTED]

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Hello,

I was notified that a stone cutting business was discharging out the back of the building which drains down the back driveway and directly into the Spicket River.

I have attached photos from yesterday. Does this discharge need to be regulated and should I take any action at the local level?

Thanks.

Brian

*Brian A. Lockard
Health Officer*

Town of Salem, NH
603-890-2050

Before printing think green; read on the screen.

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